



Gallaudet University

Is hosting two timely and impactful In-Service Professional Development Workshops for Campus and Municipal Public Safety & Law Enforcement Officers, Administrators and Supervisors entitled

RACIAL DIVERSITY and EFFECTIVE COMMUNICATIONS

Presented by
Lee Struble & Steve Grant



WSM Trainers & Consultants

on two separate dates and times

Thursday, August 9, 2018 and Friday, August 10, 2018

Gallaudet University, 800 Florida Ave. N.E., Washing D.C. 20002

MLC Library, Room LBC - 111

(8/9/18 2pm – 10:30pm or 8/10/18 8am – 4:30pm)

Lee Struble is President of WSM Trainers and Consultants (*est. 1996*). He recently retired after a 30-year career in higher education public safety (*Nazareth College, Monroe Community College, Rochester Institute of Technology and St. John Fisher College*). He is also a senior trainer for the National Crime Prevention Council (*NCPC*) and provides security assessment and consulting services to colleges and universities throughout the United States. Lee resides in Rochester, New York.

Steve Grant is President of LAMAD, Inc. and retired from the Rochester Police Department where he served several years as a hostage negotiator and defensive tactics instructor for the 700+ member department. He is a frequent national and international trainer on the topics of officer safety, self-defense and verbal judo. His clients include law enforcement, hospitals, K-12 and higher education. Steve resides in Charleston, South Carolina.

Program Curriculum:

- I. The Historical Perspective of Racism in Society & Higher Education (Lessons Learned)
- II. The Seven-Step “RECOVER” Method of Crisis Communication
- III. How to Manage and Reduce Complaints
- IV. Community Policing to Improve Campus/Community Cooperation, Trust and Respect
- V. Effective Communications & Customer Service in Higher Education

Dates: Thursday, Aug. 9, 2018 (2pm – 10:30pm) *or* Friday, Aug. 10, 2018 (8am – 4:30pm)

Location: Gallaudet University, 800 Florida Ave., N.E., Washington D.C. 20002
Merrill Learning Center – Library, Room LBC-111 (*parking permits will be emailed*)

Cost: \$150 per session; \$100 per session if registering 5 or more from the same agency.
REGISTRATION DEADLINE is August 3, 2018

Please make checks payable to **WSM Trainers and Consultants** and mail/email to:
WSM Trainers and Consultants, 9 Shannon Crescent, Spencerport, NY 14559
or credit card payment:

Card Type: _____ Name on card: _____

Billing address of card: _____

Card #: _____ - _____ - _____ - _____ 3-digit Security Code: _____ Exp. Date: _____

College/University: _____

City/State/ZIP Code: _____

Contact Name/Phone: _____ Email: _____

Name(s) of Attendees (circle date attending):

- | | | | |
|----------|------------------|-----------|------------------|
| 1. _____ | (8/9 or 8/10/18) | 6. _____ | (8/9 or 8/10/18) |
| 2. _____ | (8/9 or 8/10/18) | 7. _____ | (8/9 or 8/10/18) |
| 3. _____ | (8/9 or 8/10/18) | 8. _____ | (8/9 or 8/10/18) |
| 4. _____ | (8/9 or 8/10/18) | 9. _____ | (8/9 or 8/10/18) |
| 5. _____ | (8/9 or 8/10/18) | 10. _____ | (8/9 or 8/10/18) |

For more information, please contact Lee Struble @ lstruble@rochester.rr.com or 585-303-0533

www.wsmtrainers.com